

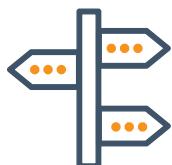
CASE STUDY:

Policy Fulfillment and Mail Tracking with a Custom CRM Portal

A national insurance provider needed a solution that could **match the scale and complexity** of its membership and policy fulfillment operations. With thousands of customized packages to be printed, mailed, and tracked daily across multiple brands, their legacy systems were **struggling to keep pace**. They needed an automated, transparent, and compliant solution built to meet **today's demands and tomorrow's growth**.



JTS developed a custom fulfillment portal that consolidated workflows, managed high-volume data ingestion, and applied variable printing seamlessly thereby unlocking scalability and daily delivery of up to 2,000 policies.



With QR-enabled tracking, address verification, and real-time delivery dashboards, the insurer reduced re-fulfillment waste by 20% while gaining full visibility into each policy's journey from print to mailbox.



By standardizing print and mailing operations across brands and automating the entire production chain, the client achieved consistent, compliant results which freed their team from manual tasks to focus on member experience and growth.

Simplify your process, strengthen your results, and exceed expectations.

Let's start your next project today! Connect with our team to see how we can help you deliver smarter, faster, and better.



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